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CITIZEN SYSTEMS AMERICA CORPORATION
363 Van Ness Way, Suite 404
Torrance, CA   90501
(310) 781-1460 Fax (310) 781-9152
www.citizen-systems.com

<u>**FOR IMMEDIATE RELEASE**</u>

Katsutoshi Mukaijima Joins Citizen Systems America Board of Directors

TORRANCE, Calif. (May13th 2020) – Citizen Systems America Corporation, a leading manufacturer of world-class printing technology, is proud to announce the addition of Katsutoshi Mukaijima to its Board of Directors. Mukaijima-San is replacing the recently retired James Nakai in this board appointment.

Serving as the Senior General Manager of the printer products division at the companies and on the Board of Directors in Tokyo Japan headquarters, Mukaijima-San is the primary contributor to the leadership of product planning, development and overall technology roadmap.

"We are very pleased to have Mukaijima-San represent Citizen Systems America at a Board leadership level" says Norimitsu Kato, Citizen Systems America President and CEO. Kato continues, "His vision, dedication to the Citizen business and general leadership are a valuable asset to us all".

Mukaijima-San began his career in 1989 when he joined the Citizen Watch company. Spanning his 31-year career, he has served in several prestigious leadership roles within the company at the MD and GM level globally and continues to lead the development of technology for the printer division.

Citizen Systems America is proud to welcome Mukaijima-San to the leadership team as his vision and leadership will continue to add value to the end-user and channel partner customer community alike.

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About Citizen Systems America

"Citizen Systems America" is the America subsidiary of Citizen Systems Japan - the electronic products affiliate of Citizen Watch Co. Ltd., the world renowned manufacturer of fine watch timepieces. Citizen headquarters is located in the greater Los Angeles area, California.

Citizen develops and markets printers for point-of-sale, industrial solutions, barcode and label, portable and general thermal technology usage applications. Citizen products provide thermal, solutions for packaged and OEM printer mechanisms that are used in a variety of industries including, retail, manufacturing, food service, healthcare, banking and many more.

For over four decades, Citizen products have set the standard for performance, reliability and value in the marketplace. For more information, please visit Citizen Systems America's website at: **www.citizen-systems.com**.

Editorial Contact:
Reina Villanueva, Marketing Specialist
Citizen Systems America Corporation
Phone: 310.359.2657
reinav@citizen-systems.com

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